



# ANNUAL GENERAL REPORT 2017-2018



*“Burnaby Neighbourhood House is a charitable, non-profit organization. We are a volunteer driven community-funded agency with a unique focus on neighbours supporting neighbours.”*

**OUR MISSION:**

to make neighbourhoods better places to live.

**OUR GOAL:**

to enable people to enhance their lives and strengthen their communities.

**OUR CHALLENGE:**

to work with Communities to develop innovative programs and services that meet the changing needs of a diverse population.

## 2018 Chair's Message



Created by the community to serve the community, the South Burnaby Neighbourhood House was established and began working for the citizens of Burnaby in April, 1996. Continuing the mandate that was originally established of being a volunteer driven, community-based social

service agency, the Neighbourhood House provides equal access for all to programs and services in response to identified community needs. Twenty-two years later, we now operate out of two locations under the umbrella of Burnaby Neighbourhood House: our South House is located by the Metrotown Skytrain Station and our North House is located on Hastings St.

Many things have changed in Burnaby over the past twenty-two years, but our mission to make our neighbourhoods better places to live remains the same. Our goal continues to be to enable people to enhance their lives and strengthen their community. To this end, our extensive volunteer programs, youth leadership and seniors' programs, and our partnerships with other not for profit organizations and government services and agencies, provide opportunities for people to develop and enhance their skills and to become participants in building their community. Many of our current staff began with us by participating in one of our programs, or volunteering with us.

The Neighbourhood House is the heart of the community. It provides a warm and welcoming environment for people young and old who come from diverse backgrounds. The Neighbourhood House doors are open to everyone. As we as a community deal with the changing landscape of Burnaby, our challenge is to work together to develop innovative programs and services that meet the changing needs of a diverse population.

Although some limited financial support is received from various government ministries, the majority of our revenues come from user fees, grants, donations and our fundraising efforts. Financing our programs and operations continues to be our biggest challenge and the area that creates the biggest strain on our staff and resources. We are always searching for funding partnerships.

Tremendous thanks goes out to our dedicated staff and volunteers, our board of directors, elected officials, businesses, and community partners who have all worked together to make the Neighbourhood House what it is today.

We would love to partner with you, either through financial support and/or having you join our over 700 volunteers in one of our programs. Together we can build a welcoming and inclusive community.

**Ernie Kashima**

## Board of Directors

**Executive Director**

Antonia Beck

**Chair**

Ernie Kashima

**Vice Chair / Secretary**

Colette Babinszki

**Treasurer**

David Fairhall

**Member at Large**

Sue Cheung

**Member at Large**

Cheryl Reesor

**Member at Large**

Jennifer Lyle

**Member at Large**

Sue Montabello

**Member at Large**

Kathy Louie

**Member at Large**

Sanan Hassan

**Member at Large**

Herman Quon

**Member at Large**

Antonio Simoes

**Member at Large**

Ronaldo Carcellar



## Organizational Committees

**Finance Committee**

*Chair:* David Fairhall

**Strategic Directions Committee**

*Co-Chair:* Cheryl Reesor

*Co-Chair:* Kathy Louie

**Fundraising Committee**

*Chair:* Sue Cheung

**Personnel and Policy Committee**

*Chair:* Colette Babinszki

**North Burnaby Steering Committee**

*Chair:* Jennifer Lyle

## We gratefully acknowledge these Funders for their support to programs & services (\$1,000 or more):

Adera Development Corporation  
BC Gaming and Enforcement Branch  
Belford Properties  
BlueShore Financial  
BOLD Event Creative (in-kind)  
Burnaby Firefighters Charitable Society  
Burnaby Now (in-kind)  
Coast Capital Savings  
Chartwell Carlton Retirement Residence  
Choices Markets  
City of Burnaby  
Edith Lando Charitable Foundation  
Fairhall, Zhang and Associates  
Firefighters Banquet & Conference Centre (in-kind)  
G&F Financial Group  
Gateway Casinos & Entertainment Ltd  
Government of Canada's New Horizons for Seniors  
Hamber Foundation  
Human Resources Development Canada  
Intracorp  
Investors Group

Metropolis at Metrotown  
Metrotown Mazda  
Ministry for Children and Family Development  
Ministry for Advanced Education and Labour Market Development  
Minuteman Press Burnaby (in-kind)  
Mulberry PARC  
North West International Insurance Brokers  
NutritionLink Services Society  
Petal Pushers (in-kind)  
PrimeImage Technologies  
RBC Foundation  
Rotary Club of Burnaby  
Rotary Club of Burnaby Metrotown  
Scotiabank  
StreetSide Developments  
TD Bank Group  
The Apple Man (in-kind)  
The Beedie Foundation  
The Lohn Foundation  
The Province Empty Stocking Fund  
Trio Diamond & Gold Jewellery (in-kind)  
United Way of Lower Mainland  
Vancity  
Vancouver Foundation  
Wesgroup Properties  
Whole Foods Market

## High quality programs with BIG community impact

The Burnaby Neighbourhood House has made a commitment to ensuring that we support our community by providing high quality programs and measuring their impact. Our shared outcomes framework shapes our programs to promote the following community impacts: 1) Health & Wellbeing, 2) Inclusion, Belonging, & Connectedness, 3) Leadership, Participation & Sense of Pride in Neighbourhood, 4) Community Safety, 5) Poverty Reduction, and 6) Responsive Public Policy.

## Many People Benefited from the Programs and Services in 2017 – 2018

Number of Children	2,770
Number of Youth	223
Number of Adults	5,322
Number of contacts that participants had with Staff or Volunteers	201,435
Number of Volunteers	711
Number of Volunteer hours	22,990



## Highlights of 2017 – 2018

### Children, Youth and Families

- 383 children and their families were supported through our affordable, quality, school age childcare programs.
- 187 children and their families were supported through our preschool programs.
- Free “Friendship Clubs” at Maywood, Edmonds, and Morley schools – with funding from the Provincial Gaming Branch and Belford Properties, provided opportunities for 111 children in grades 2-7 to be engaged in safe activities in the after school hours.
- United Way’s “Schools Out Program” at Douglas Road and Forest Grove engaged 40 children.
- Neighbourhood House “Family Place” programs supported 394 parents and their young children to create a network of support and sense of belonging.
- A new Junior Leadership Program for children in grades 6 & 7 was initiated to better transition youth to BNH Leadership Programs. This was supported by a new partnership with Urban Horse Project and Burnaby Horsemen’s Association that incorporated Equine Assisted Learning into BNH Friendship Club.
- 146 youth in leadership programs at the South House and North House were fully engaged in developing their leadership skills and volunteered 5,358 hours at the Neighbourhood House and out in the community.

### Adult’s and Senior’s

- The Community Kitchen program offered on site at the South House, Gilmore Community School and Second Street School supported 443 individuals with their food security.
- The Community Adult Literacy Program worked with Simon Fraser University to train and support 11 tutors who volunteered over 440 hours to help 14 adult learners to read and write.
- Funding from Burnaby Literacy Table and BlueShore Financial enhanced digital literacy support for drop-in programs at the North and South Houses.
- The Seniors Together program welcomed 432 seniors and provided 2,808 healthy lunches and benefited from the volunteer involvement of the Beedie Cares Team.
- The Allies in Aging Federally funded Seniors Outreach program supported 35 volunteer ambassadors who helped to reach out to 871 isolated seniors and connect them to local resources.

### Adult’s and Senior’s (Cont’d)

- A new Senior’s Day was established at the North House with a core group of 135 seniors participating in over 225 sessions offered.
- Seniors initiated a process that included dialogues and other events to increase understanding of indigenous issues.
- North House Seniors participated with SFU and Burnaby North Secondary Youth on a digital story telling project that was showcased during the Burnaby Festival of Learning.
- The BNH free, low cost, volunteer-led programs recorded 4,436 contacts at the North House and 10,338 at the South House. This included a variety of volunteer led programs such as 10 weekly English conversation classes, 4 digital literacy drop-in sessions, tai chi, yoga, line dancing and craft club.

### Community Engagement

- The Neighbourhood Small Grants program involved residents on 3 local committees who supported 140 projects that brought Burnaby neighbours together to create and support community connectedness, capacity and belonging.
- BNH initiated and participated on a committee that organized Burnaby’s first Pride Street Party.
- We hosted 14 sharing culture dinners, 5 barbeques and participated in a variety of community festivals and events.
- The North House welcomed and provided information and referrals to 1,979 individuals while the South House provided the same to 7,861 community members.
- The North House’s “Art Wall” engaged 25 local artists who volunteered a total of 150 hours to provide free art workshops to local residents who may not have otherwise participated in art classes.

### Organizational

- “Under the Big Top” was the theme for BNH Annual Diamond Ball which raised \$73,000.
- Staff and Board began an annual evaluation process of appreciative inquiry.
- BNH was awarded the Burnaby Board of Trade “Best Not For Profit of the Year” and the Burnaby Now awarded BNH the “Best in Burnaby - Community Organization”

## Financial Report 2017 – 2018

### Statement of Financial Position August 31, 2018

#### Assets:

##### Current

Cash	\$15,078
Term Deposits	311,818
Accounts Receivable	32,944
Prepaid Expenses	12,958
<b>Total Current Assets</b>	<b>\$372,798</b>

<b>Capital Assets-Net</b> (see note below)	\$1,189,583
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**Total Assets** **\$1,562,381**

#### Liabilities & Net Assets:

##### Current

Accounts Payable & Accrued Liabilities	\$199,021
Deposits	51,170
Deferred Operating Contributions	162,429
<b>Total Current Liabilities</b>	<b>\$412,620</b>

<b>Deferred Capital Contributions</b>	\$369,568
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**Total Liabilities** **\$782,188**

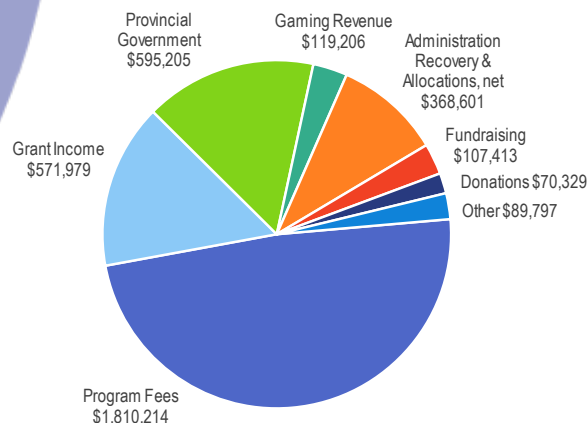
##### Net Assets

Unrestricted	(\$39,822)
Net Assets Invested in Capital Assets	820,015
<b>Total Net Assets</b>	<b>\$780,193</b>

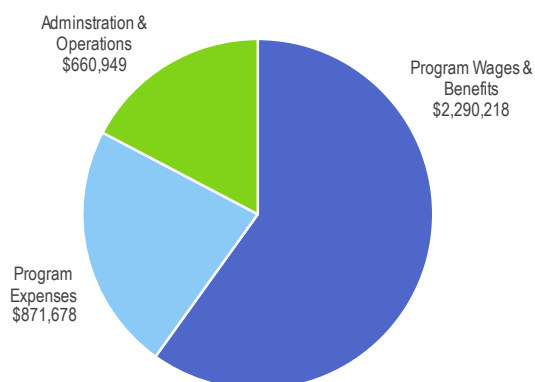
**Total Liabilities & Net Assets** **\$1,562,381**

### Statement of Operations for the Year Ended August 31, 2018

#### Revenues: \$3,732,744



#### Expenses: \$3,822,845



\* - Administration Recovery & Allocations are reported as a reduction of expenses on financial statements.

Total purchase of capital assets during the year was \$52,788.

There are a number of programs that are not fully funded by grants and rely on Internal House funds that the Board designates to Community programs each year.

A detailed copy of the audited financial statements as prepared by Rolfe, Benson LLP Chartered Professional Accountants is available upon request.

**BURNABY NEIGHBOURHOOD HOUSE**

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**South House:** 4460 Beresford St., Burnaby, BC, V5H 0B8

[f](https://www.facebook.com/SburnabyNH) SburnabyNH [t](https://www.twitter.com/SBurnabyNH) @SBurnabyNH

**North House:** 4908 Hastings St., Burnaby, BC, V5B 1P6

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